## Mitel Technology Network Partner Program (MTN Certification)



## Mitel Ready Technology connectivity certification

The connectivity of

## Spok CareConnect CTI service

developed by Spok has been certified developed by Spok Inc. has been certified at the REST API interface for usage with Unify OpenScape Contact Center V11 and CSTA Interface to OpenScape 4000 V11 in accordance with the respective test report, dated December 11<sup>th</sup>, 2024.

The test was conducted conforming to DIN EN ISO 9001. This certificate is only valid in conjunction with the full test report and the notes contained therein. Please consider that the test report only covers the functionality of the interface. The certificate and test report are not good for a statement of end-to-end functionality.

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