

## Atos Unify Ready Technology connectivity certification

The connectivity of

## Spok CareConnect CTI Service

developed by Spok Inc. has been certified at the CSTA Interface of Atos Unify OpenScape Voice V9 and REST API on Atos Unify OpenScape Contact Center V10 in accordance with the respective test report, dated November 05<sup>th</sup>, 2021.

The test was conducted conforming to DIN EN ISO 9001. This certificate is only valid in conjunction with the full test report and the notes contained therein. Please consider that the test report only covers the functionality of the interface. The certificate and test report are not good for a statement of end-to-end functionality.

Munich, November 08th, 2021

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