

Atos Unify Ready Technology connectivity certification

The connectivity of

NICE Trading Recorder R6.7

developed by NICE has been certified at the CSTA Interface of Atos Unify OpenScape Voice V10 for voice recording in active mode in accordance with the respective test report, dated August 8th, 2021. Based on the statement from NICE from August 26th, 2021 the test results for the NICE Inform Recorder are also valid for the NICE Trading Recorder.

The test was conducted conforming to DIN EN ISO 9001. This certificate is only valid in conjunction with the full test report and the notes contained therein. Please consider that the test report only covers the functionality of the interface. The certificate and test report are not good for a statement of end-to-end functionality.

Munich, August 31st, 2021

Andre Bergmann

Director Technology Partner Program



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ATOS

To: Andre Bergman

Reference: NICE-CSS-SL-C-210826

Subject: NICE Unify OSV

Place / Date : London 26th August 2021

Dear Andre,

In continuation of the discussions on Unify OSV Certification, we would like to inform you as follows:

I can confirm that both NICE Inform Recorder (NIR) and NICE Trading Recorder (NTR) recording platforms share a common NICE-Unify OSV integration. Both platform are using the same services and interfaces for the OSV Connection and are also both are using the same Integration Installer.

We can therefore confirm that interopability with Unify is identical for both platforms and certification of the integration should, therefore, be extended to both NIR and NTR platforms.

We trust this communication has sufficiently informed you of the status of this enquiry.

Yours sincerely

Steve Logan

Director Product Management, FMC

Steve Logan

NICE