Atos Unify Ready Technology connectivity certification

The connectivity of

Poly Trio C60/8800/8500/8300

developed by Poly has been certified at the SIP-Interface of Atos Unify OpenScape Voice V10 in accordance with the respective test report, dated June 23rd, 2021.

The test was conducted conforming to DIN EN ISO 9001. This certificate is only valid in conjunction with the full test report and the notes contained therein. **Please consider that the test report only covers the functionality of the interface. The certificate and test report are not good for a statement of end-to-end functionality.**

Munich, June 24th, 2021

Andre Bergmann

Director Technology Partner Program

AtoS
◯ Unify   Ready

Poly Trio Family

Notice Regarding Trio Product Family Software Architecture

To Whom It May Concern,

This note is intended to give guidance to partners and customers wishing to qualify the Poly Trio line of products for use with their call server platform or service and facilitate a simplification.

All members of the Poly Trio family run software built from a common Polycom Unified Communications Software (UCS) source code.

At time of writing these products are:

- Poly Trio C60, Poly Trio C60 NR (No Radio), Trio C60 ND (No DECT)
- Poly Trio 8800
- Poly Trio 8500
- Poly Trio 8300

The SIP software stack and provisioning model are identical between all members of the family. Variations in performance between family members may be experienced due to one or more of the following differences:

1. Physical user interface and connectivity *differences* (e.g. Wi-Fi, NFC, USB)
2. Usage model differences (microphone pick-up range, speaker volume, …)
3. Operating system type or version (e.g. Android vs. Linux)

For SIP interoperability with call servers, testing on one product (e.g. Trio 8800) can be used as representative of the performance of the entire product family.

Poly tests the full range of products through a thorough regression test cycle on each feature release, and appropriate levels of regression testing for patch releases. The release naming convention uses a numbering scheme X.Y.Z (Rev W). A change in either X or Y reflects a feature release; a change in Z only reflects a maintenance patch release. Rev W is reserved for situations where a release is directed to a specific product or customer issue. Poly will support customers using the most recent feature release and one prior feature release at the latest patch level. Customers reporting issues against older releases will be requested to upgrade to a supported release to obtain technical support. Partners are strongly encouraged to ensure that they stay current with a release that is within the support window.

For details on which products are supported on which software release please refer to the Poly Support Website: *https://support.polycom.com/content/support/north-america/usa/en/support/voice/polycom-trio.html*.