

Unify Ready

Technology connectivity certification

The connectivity of

Verint Workforce Optimization V15.1

developed by **Verint Systems** has been certified at the CSTA Interface of **OpenScape Voice V10** and Contact Center SDK Interface of **OpenScape Contact Center V10** in accordance with the test report dated October 19, 2016.

Unify declares the test results with OpenScape Voice V9 and OpenScape Contact Center V9 even valid for OpenScape Voice V10 and OpenScape Contact Center V10 in respect of the interworking with Verint Workforce Optimization V15.1.

Verint Systems is now entitled to label the above mentioned product with the Unify Ready emblem.

The test was conducted conforming to DIN EN ISO 9001. This certificate is only valid in conjunction with the full test report and the notes contained therein. **Please consider that the test report only covers the functionality of the interface. The certificate and test report are not good for a statement of end-to-end functionality.**

Munich, December 4th 2019



Luzia Stephan

Director Technology Partner Program